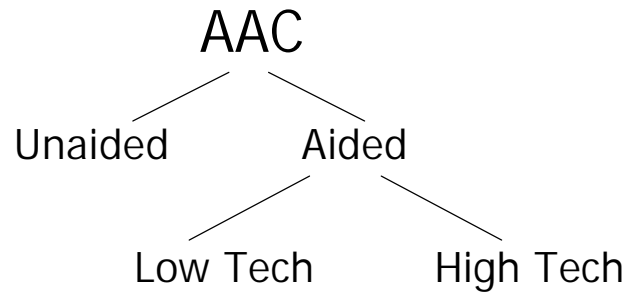


Communication

An Overview

Communication

- Communication is broader than speech
- Albert Mehrabian is often quoted as saying only 7% of communication is about the words we use
- Communication is a two way process – communication partners have responsibilities too!



- Many people use a combination
- Aided AAC may be text-based, symbol-based or both

Symbols



PCS Colour



Makaton



Rebus



PCS B/W



Bliss



Minspeak
(LLL)

High Tech AAC



Low Tech AAC

- Symbol charts / books
- Alphabet charts
- Listener scan
- E-tran frames (eye pointing)
- Encoding may be used to support access – colour, coordinates, etc.

A	B	C	D		
E	F	G	H		
I	J	K	L	M	N
O	P	Q	R	S	T
U	V	W	X	Y	Z

A	B	C	D		
E	F	G	H		
I	J	K	L	M	N
O	P	Q	R	S	T
U	V	W	X	Y	Z

13)

A	B	C	D		
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13)

A	B	C	D		
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13)

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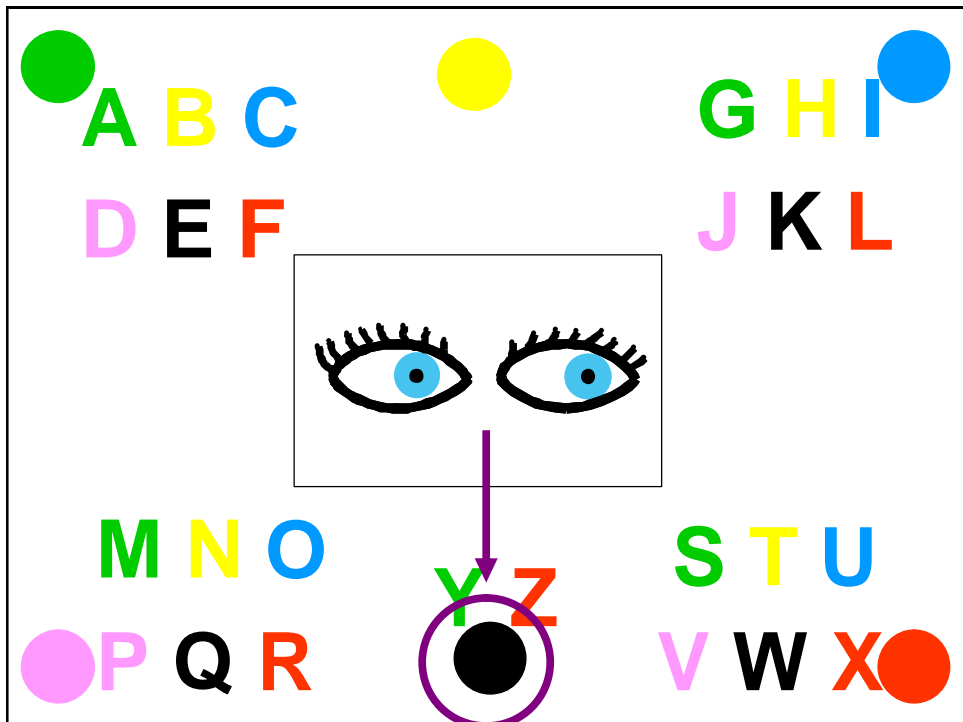
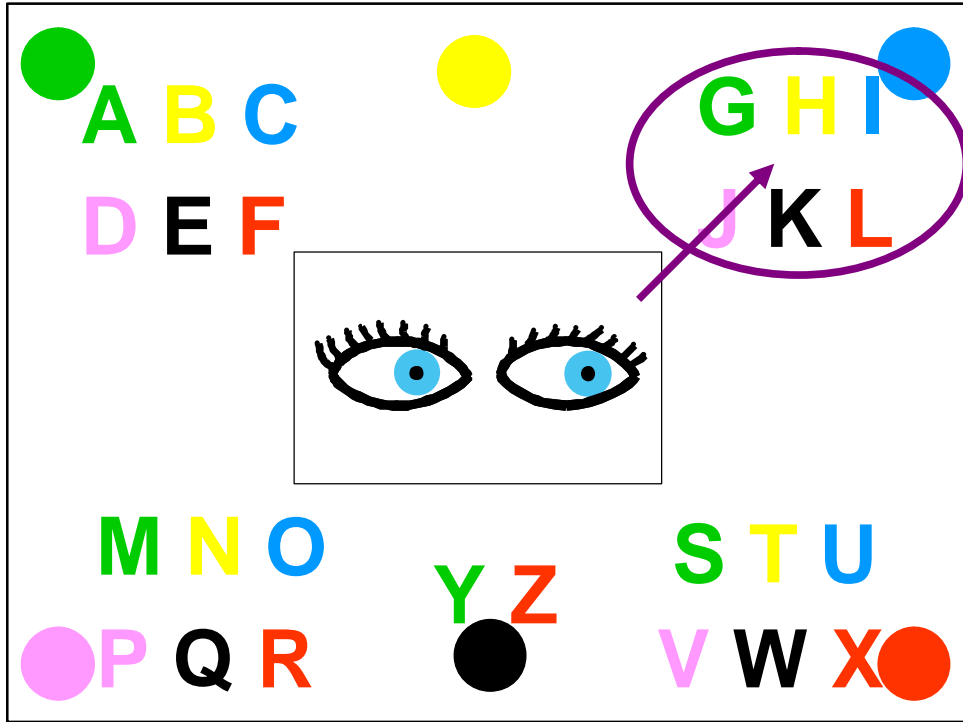
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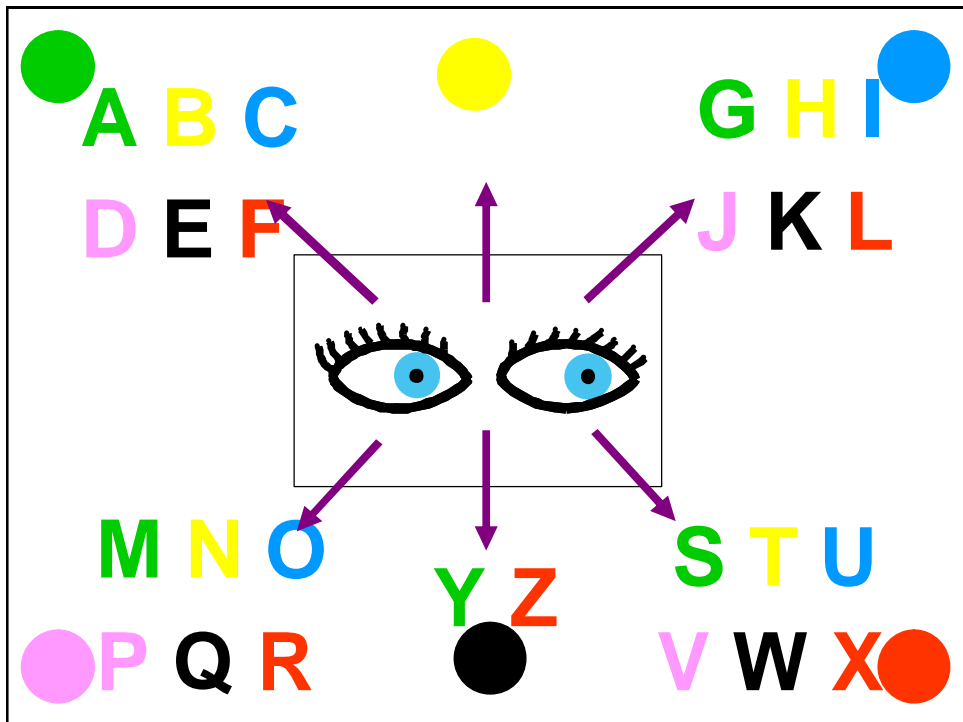
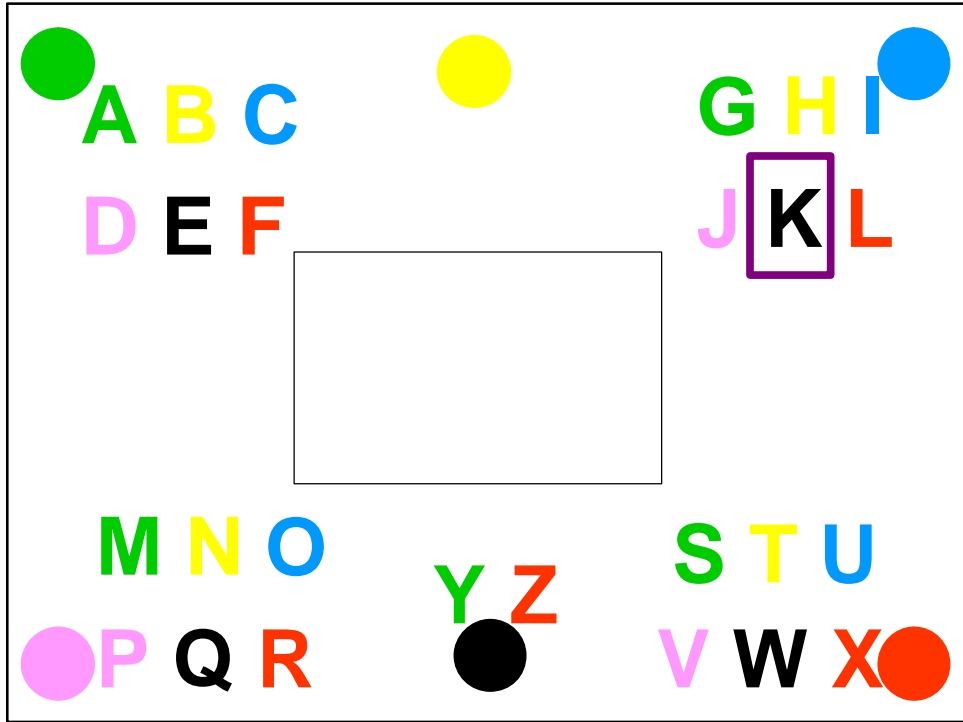
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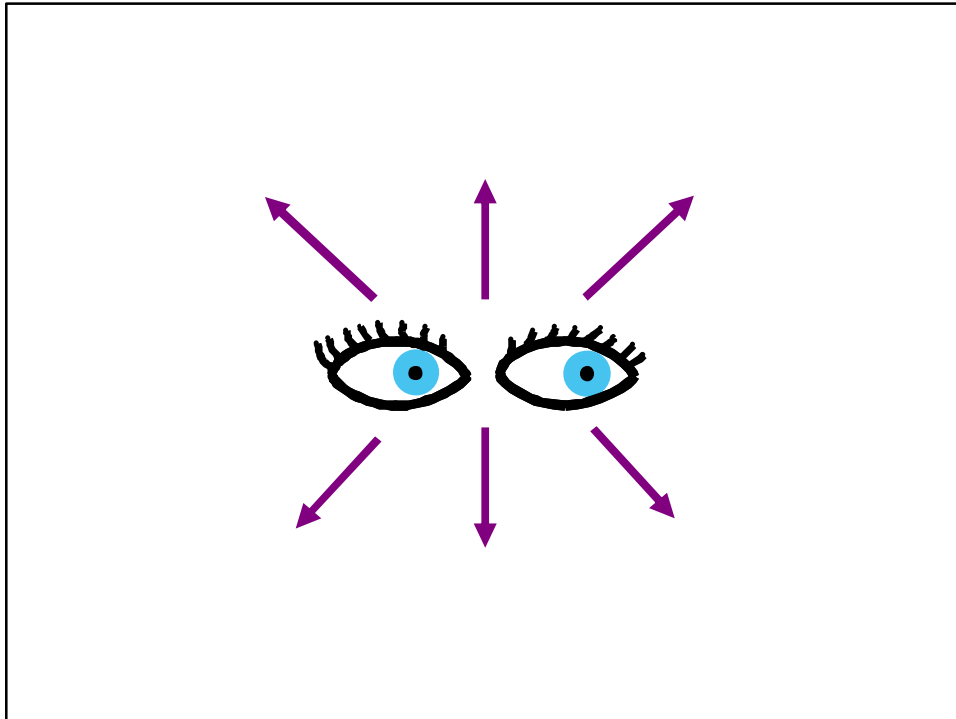
A	B	C	D		
E	F	G	H		
I	J	K	L	M	N
O	P	Q	R	S	T
U	V	W	X	Y	Z

● A B C ● G H I ●
● D E F J K L

M N O Y Z S T U
● P Q R ● V W X ●







Communication is Individual

- No one way is 'the right way'
- Video of Paul

Getting Started

- Good eye contact is important
- Find out about how they communicate
- Take your time! One question at a time...
- Don't assume you know what a person is going to say
- Check that guessing is ok – then always check that you have got it right

If communication breaks down...

- NEVER pretend you have understood if you haven't
- Ask if they could repeat, say it a little slower, say it another way, spell it, show you...
- Watch out for background noise
- Ask for the context: communicative intent, time, place etc.
- Try not to worry if you can't understand